CHASE 🟠

MOBILE CARD READER
CHASE CARD READER™ & BASE

INSTALLATION GUIDE

Product	Description
CHASE CARD READER	Versatile mobile card reader
CARD READER BASE	Countertop charging base

WARNING

⚠ This symbol is intended to alert the user before starting using the Reader.

⚠ Before using the Device

- Please charge the device for 12 hours before initial use.

- Please ensure the unit was not stored for over three months without charging.

- Battery life will depend on different use-cases and the battery manufacturer recommends replacing it with a new one every 2 years.

Caution: Do NOT attempt to open and disassemble the device to cause device tamper and violet the warranty.

■CHASE CARD READER Power spec:

Input: 5V DC, 1A

■READER CHARGING BASE Power spec:

Input: 5V DC, 2A

⚠ **Caution:** Use only the AC adapter approved and provided by XAC Automation Corporation for use with this device. Use of any other AC adapter may cause a risk of fire or explosion.

■Device Operating Temperature:

0ºC to 40ºC

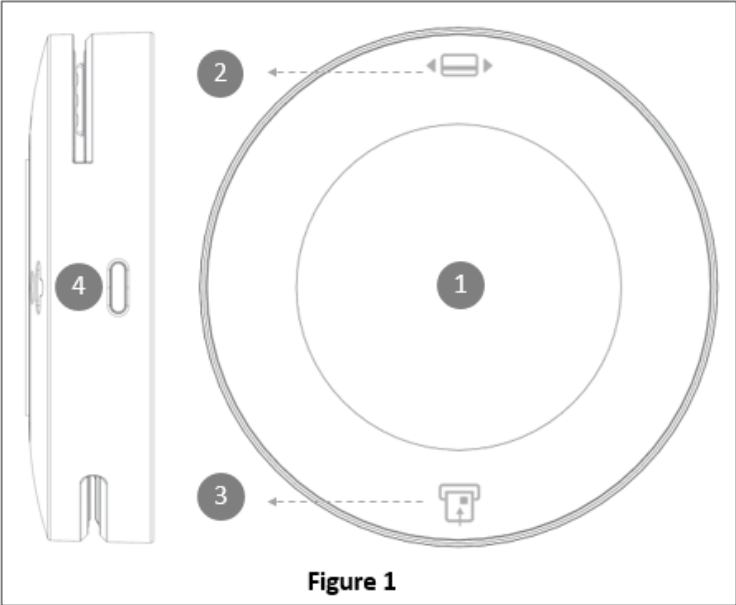# 1. PACKAGE CONTENT

■ CHASE CARD READER BOX
- Card reader
- Pogo pin to USB-C charging cable

■ CARD READER CHARGING BASE
- Card reader base
- 6.5ft (2m) power cable
- 5V/2A power adapter
- Base holder plate

2. DEVICE OVERVIEW

2.1 CHASE CARD READER TOP & SIDE VIEW

Figure 1

	Description
1	Touch Display & NFC area
2	Magnetic Stripe Reader
3	Smart Card Reader
4	Power Button

2.2 CHASE CARD READER_BOTTOM VIEW
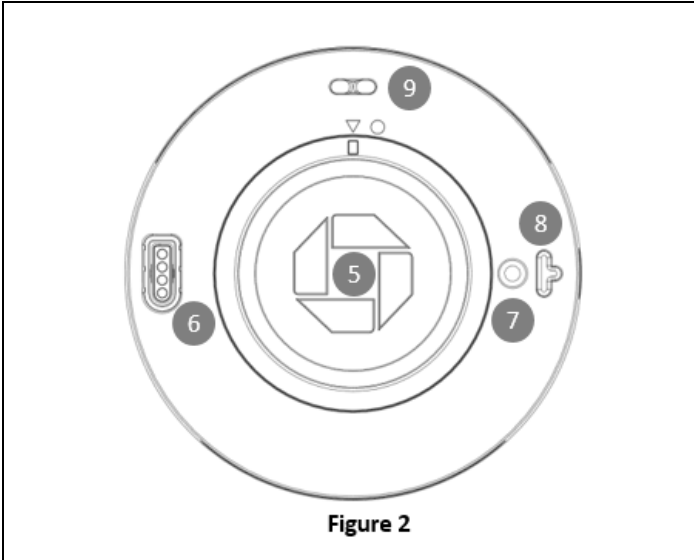
Figure 2

	Description
5	Battery Cover
6	Charging Connector
7	Secure Screw Nut
8	T-pin indicator Hole
9	Lanyard Hole

⚠️ **Bottom Cover Removal Warning**
When removing the bottom cover for the purposes of changing battery, please remove the connector gentilely. .

⚠️ **CAUTION:**
RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.
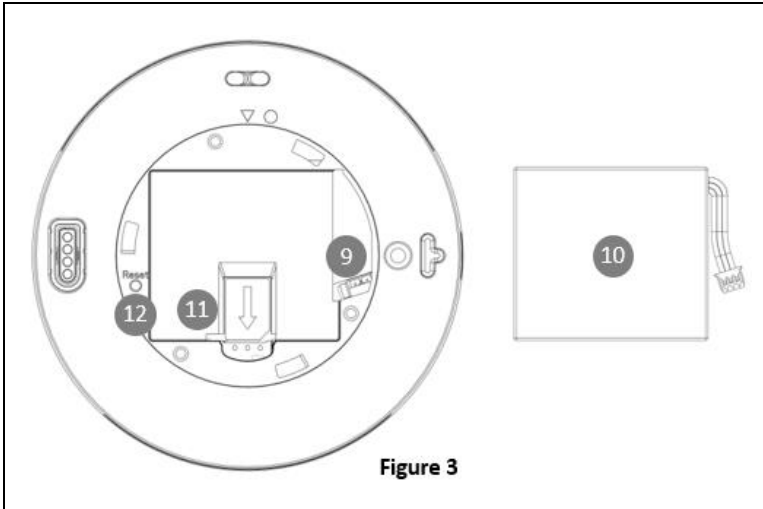
⚠️ **Warning for internal battery pack**
To reduce risk of fire or burns:
1. Do not attempt to open, disassemble, or service the battery pack.
2. Charging the battery periodically to ensure the charge/discharge characteristics.

2.3 CHASE CARD READER_INSIDE VIEW

Figure 3

	Description
9	Battery Connector
10	Battery Pack
11	SAM Card Slot
12	Reset key

2.4 READER CHARGING BASE_TOP VIEW
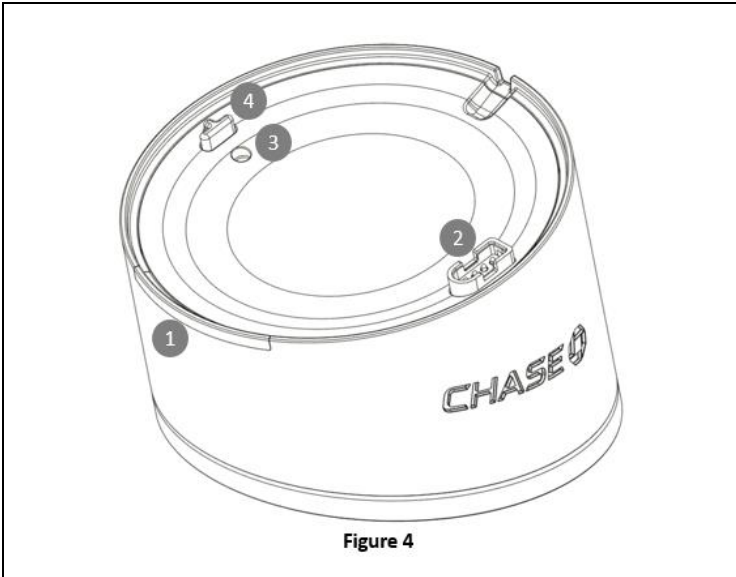
Figure 4

	Description
1	Power LED (Blue)
2	Charging Connector
3	Secure Screw
4	T-pin indicator

2.5 READER CHARGING BASE_BOTTOM VIEW
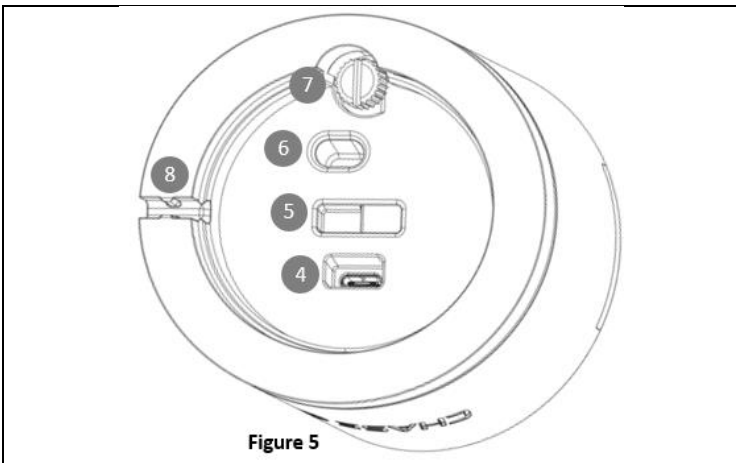
Figure 5
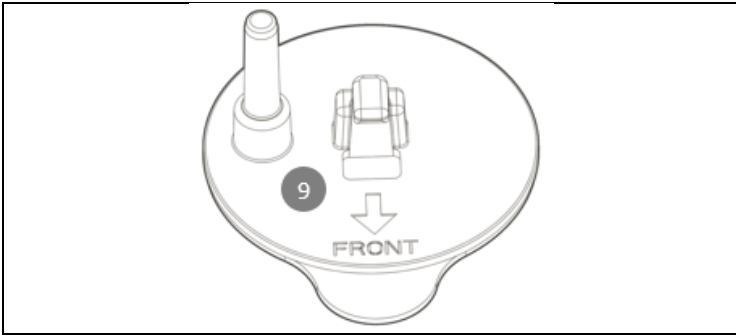
	Description
4	USB-C Power Connector
5	Base Holder Slot
6	Base Holder Anchor Positioning Hole
7	Secure Screw (keep Chase Card Reader on the Charging Base)
8	Power Cable Slot
9	Base Holder Plate

3. HOW TO POWER ON THE READER

Press the power key >3 seconds as shown on Figure 6 until hearing the beep sound and the display on. Press the power key >5 seconds to power off the device.

Figure 6

4. HOW TO DO THE PAYMENT TRANSACTION

4.1 CONTACTLESS READER

Tap your card onto the EMV contactless logo shown on display to do the transaction. The virtual LED on display shows the payment progress. Shown as **Figure 7**.

Figure 7

4.2 SMART CARD READER

Insert your credit card with the ICC chip upward into the card slot and push it to the end as below **Figure 8**.
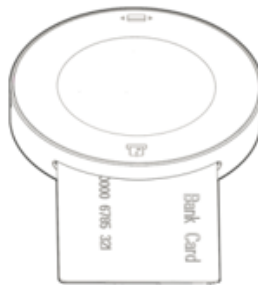

Figure 8

4.3 MAGNETIC STRIPE READER

Swipe your credit card with the magnetic stripe up facing the device. You can swipe the card bi-directionally as below **Figure 9**.
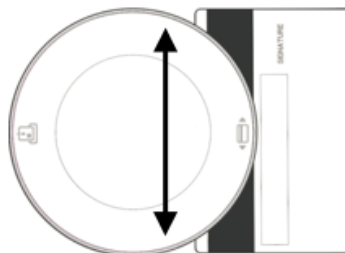

Figure 9

5. HOW TO OPEN BATTERY COVER FOR REPLACEMENT

Use the finger or the pen point to push the battery cover to right side as below
Figure 11 to release the battery cover from the reader body to replace the battery
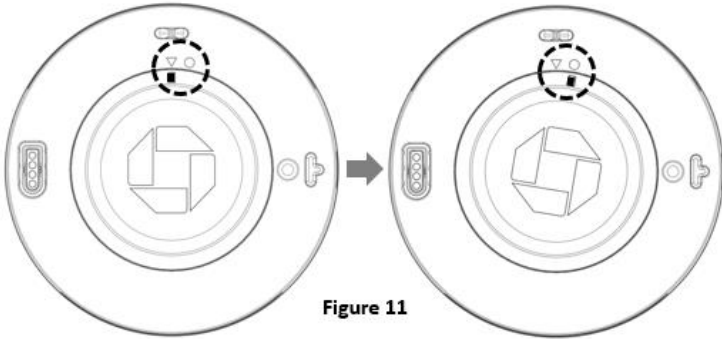or SAM card.

Figure 11

6. HOW TO PLACE READER ON THE BASE

Align the smart card slot with the LED light guide of Charging Base. Gently press the
reader on the Charging Base and make sure the T-pin and the charging Pogo pin
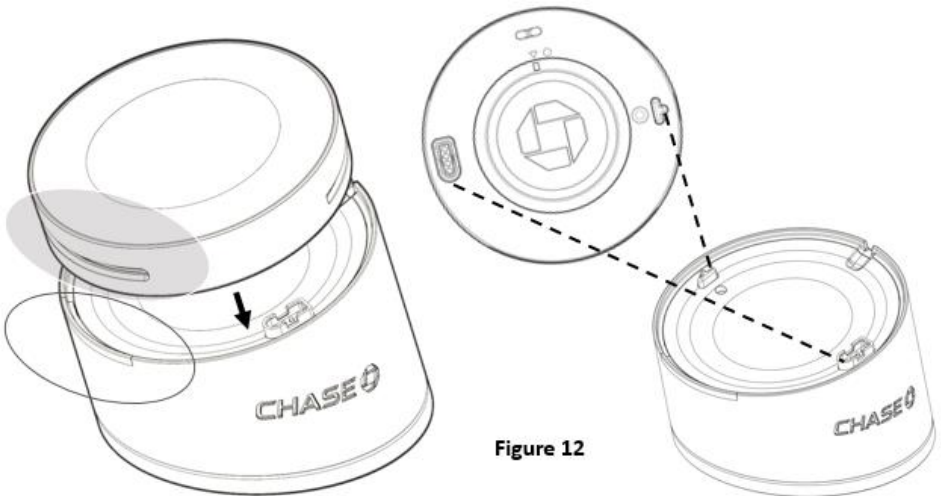contacts of the Charging Base well with the Reader as shown on **Figure 12.**

Figure 12

7. HOW TO LOCK READER TO THE BASE

After placing the Reader onto the Base, turn over the full set to find the secure screw. Use one cent US dollar coin or screw drive to lock the device as shown on **Figure 13.**
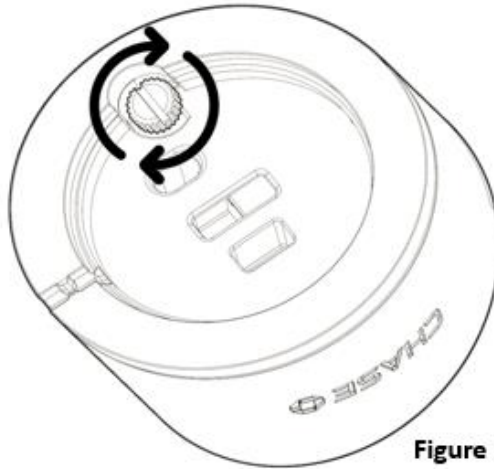
Figure 13

8. HOW TO LOCK/REMOVE THE BASE TO THE HOLDER

Step#1: Peel off the adhesive tape overlay (shown as the grey area in **Figure 14**) from the bottom of Base Holder Plate, and place the mounting kit on a clean table surface where it wanted to be installed.
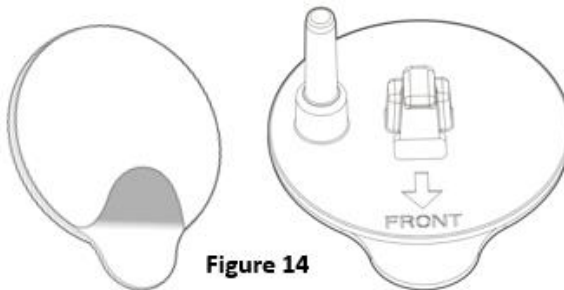
Figure 14

Step#2: Align the Base holder and anchor positioning pin. Then put the Charging Base above the Base Holder Plate. Shown as **Figure 15**
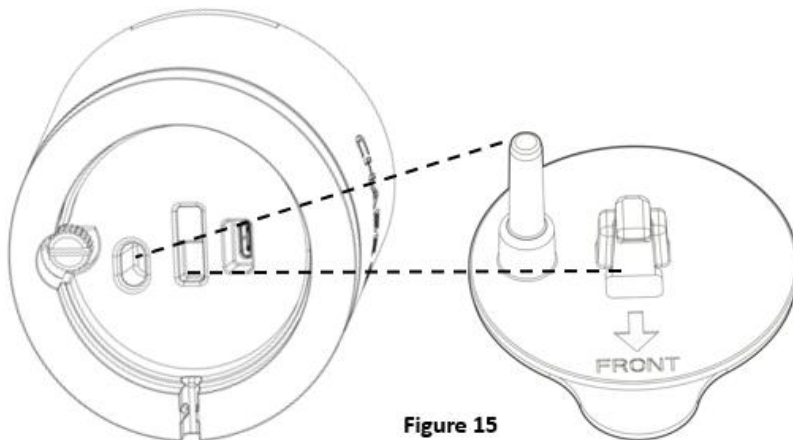Note: The FRONT refers to the LED light guide of Charging Base for customer facing.

Figure 15

Step#3: Push the Charging Base from the front side to fix it with the Base Holder. Pull it back to remove the Base from the desktop as **Figure 16**.
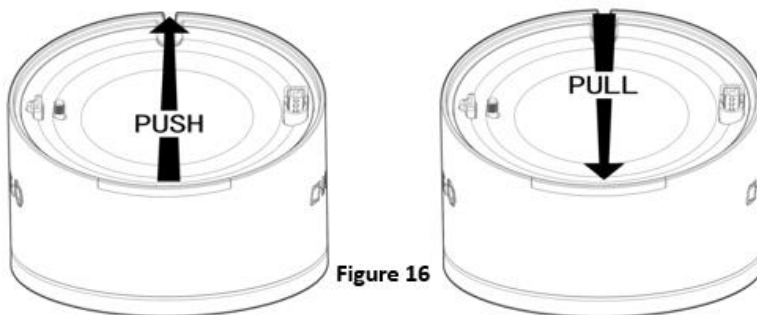

Figure 16

9. HOW TO PLUG IN THE BASE

Use the 6.5ft (2m) power cable provided in the charging base box to connect the base to the 5V/2A power adapter.

Locate the L-shaped plug and plug it into the bottom of the base as shown in **Figure 17**.
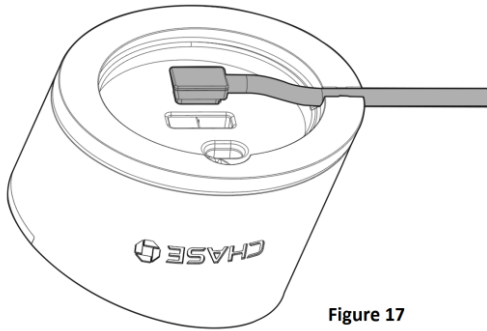
Figure 17

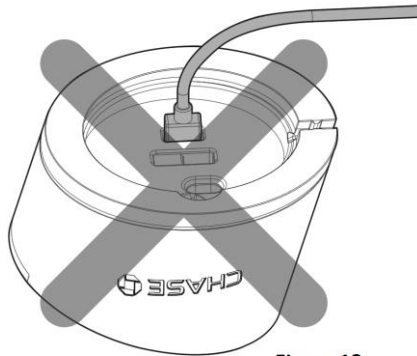Figure 18 shows the incorrect method of using the straight plug into the base.

FIgure 18

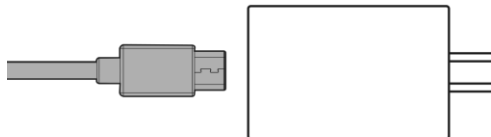Insert the straight plug into the power adapter, as shown in Figure 19.

FIgure 19

Federal Communication Commission Interference Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Radiation Exposure Statement:

The product complies with the FCC portable RF exposure limit set forth for an uncontrolled environment and are safe for intended operation as described in this manual. The further RF exposure reduction can be achieved if the product can be kept as far as possible from the user limb or set the device to lower output power if such function is available.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.