

## **REQUIREMENTS FOR REQUESTING ACCOUNT DOCUMENTATION**

We realize you may be a victim of Identity Theft and would like details from an application or account business records. Before we can send you specific details from any application or business record, we're required by the FACT Act of 2003 and our own identity protection policies to obtain the following information from you:

- A legible copy of a government-issued ID. We can accept a state-issued driver's license, a Military ID, a state ID card, or a passport.
- A signed and completed Identity Theft Report or Identity Theft Fraud and Forgery Declaration form. For your convenience, you can:
  - Complete the Identity Theft Report online at the website of the Federal Trade Commission (FTC) at [identitytheft.org](http://identitytheft.org)
  - Call 1-877-IDTHEFT (1-877-438-4338) to request the FTC Identity Theft Report.
  - Obtain an Identity Theft Fraud and Forgery Declaration form from your Chase branch or from any financial institution.
- A written request for a copy of the application that includes a summary of all relevant information about the identity theft.
- Third-party documentation, if applicable. Examples include approved Power of Attorney (POA), Conservator, Guardian, Trustee or Executor paperwork.

Please send all written requests by First Class mail to the appropriate address below:

### **Chase Card Services**

ATTN: FACT Act Request  
PO Box 15941  
Wilmington, DE 19885-9918

### **Chase Personal Banking**

ATTN: FACT Act Request  
PO Box 15941  
Wilmington, DE 19885-9918

### **Chase Auto**

ATTN: FACT Act Request  
700 Kansas Lane  
LA4-4022  
Monroe, LA

### **Chase Home Lending**

ATTN: FACT Act Request  
700 Kansas Lane  
LA4-6945  
Monroe, LA